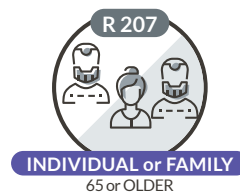
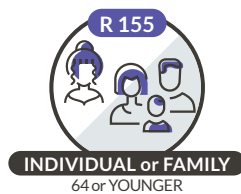


ACCESS OPTIMISER

It's our **booster option** that covers specific medical procedures and events that your medical aid plan excludes from cover.

ACCESS OPTIMISER PREMIUMS FOR INDIVIDUALS

If you're an individual who's **65 or older**, or if you apply for cover as a family and either you or one of your dependants is **65 or older**, you'll pay the **65 or older individual or family premium**.



Joining as a family? One policy covers you, your spouse and all the dependants registered on both your and your spouse's medical aid plans.



KEY BENEFITS SUBJECT TO AN OVERALL POLICY LIMIT (OPL)

An OPL of R 177 835 per policy per year applies to the following benefits regardless of whether you're covered as an individual or a family. This means that all approved claim amounts will get deducted off the OPL.



ACCESS COVER

Need one or more of the below listed medical procedures, but your medical aid plan excludes it from cover?

We've got the key because the cost of your admission to a hospital or day clinic, and all your related healthcare providers' accounts will be covered by us limited to the rand amounts as shown below:

MEDICAL PROCEDURE/EVENT NOT COVERED BY YOUR MEDICAL AID	ACCESS COVER PROVIDES
Arthroscopic surgery	R 50 000
Back or neck surgery	R 50 000
Bunion surgery	R 14 000
Cochlear implant, auditory brain implant and internal nerve stimulator surgery (including the procedure, device, processor and hearing aids)	R 80 000
Dental procedures for impacted teeth for children younger than 18	R 14 000
Dental procedures for reconstructive surgery required due to an accidental event	R 80 000
Endoscopic procedures	R 5 000
Functional nasal surgery	R 23 000
Joint replacement surgery (including non-PMB joint replacements and internal prosthetic devices)	R 50 000
Knee or shoulder surgery	R 25 000
MRI or CT scan required due to an accidental event	R 10 000
Non-cancerous breast conditions (including breast reconstruction of a breast not affected by cancer)	R 20 000
Oesophageal reflux and hiatus hernia surgery	R 55 000
Removal of varicose veins	R 20 000
Skin disorders (including benign growths or lipomas)	R 20 000

Benefits are available to every person on the policy, but the benefit limits are shared subject to the OPL.

YOUR NEXT STEP

- When your doctor or specialist lets you know that you need any of the listed medical procedures or treatments, you must get cost estimates from your preferred hospital or day clinic, and all the related healthcare providers.
- We'll issue a guarantee of payment as an undertaking to pay your doctor, specialist, hospital or day clinic directly after your claim is approved.



CASUALTY COVER

ACCIDENT COVER

For the whole family

For immediate medical treatment due to an accident you can go to your nearest medical facility.

ACCIDENTS are unexpected incidents that cause physical injury due to physical impact with someone or something.

IMMEDIATE means within 24-hours from the time of the incident.

What do we cover? Everything related to your casualty event, like:

- facility and doctors' consultation fees;
- co-payments and deductibles related to your casualty event that you pay from your own pocket, or that your medical aid pays from your medical savings account;
- basic radiology, specialised radiology and pathology;
- medication administered during your casualty event; and
- external medical items that's given to you at the medical facility, like a neck brace.

Need a follow-up visit to a medical facility after an accidental event to have stitches or a cast removed? We'll refund that too.

ILLNESS COVER

Only for children who are 10 years or younger

If your child who's 10 years or younger gets sick after-hours, we'll cover the cost of a visit to a casualty facility and all the healthcare providers' accounts related to the visit.

WHEN IS AFTER-HOURS? Mondays to Fridays between 18:00pm and 07:00am and all-day Saturdays, Sundays and public holidays.

We'll refund the amount that you pay from your own pocket, or that your medical aid pays from your medical savings account.

Casualty Cover is limited to R 2 000 per policy per year.

BENEFIT NOT SUBJECT TO AN OVERALL POLICY LIMIT (OPL)

The following benefit isn't subject to the OPL because we give this benefit to you over and above the benefits that form part of the OPL.

PAYOUT BENEFIT



ACCIDENTAL DISABILITY AND DEATH

You and your spouse are covered for a benefit amount of R 5 000 per person if either one of you becomes totally and permanently disabled, or passes away due to an accident.

Limited to 1 event per person per year.

10 MONTH LIMITED PAYOUT BENEFIT

If you claim from our **ACCESS COVER** within the first **10 months** of cover for a medical event related to:

- arthroscopic surgery;
 - back or neck surgery;
 - bunion surgery;
 - cochlear implant, auditory brain implant and internal nerve stimulator surgery (including the procedure, device, processor and hearing aids);
 - dental procedures for impacted teeth for children **younger than 18**;
 - endoscopic procedures;
 - functional nasal surgery;
 - joint replacement surgery (including non-PMB joint replacements and internal prosthetic devices);
 - knee or shoulder surgery;
 - non-cancerous breast conditions (including breast reconstruction of a breast not affected by cancer);
 - oesophageal reflux and hiatus hernia surgery;
 - removal of varicose veins; or
 - skin disorders (including benign growths or lipomas),
- we'll cover only **20%** of the **approved claim amount** subject to the benefit limits.

If your medical event is related to a medical condition that you received advice or treatment for within **12 months** before the start date of your policy, your claim will be subject to a **Pre-Existing Condition Waiting Period**.

Accidental events don't form part of the **10 Month Limited Payout Benefit** and aren't subject to any waiting periods.

WAITING PERIODS

Waiting periods apply from the start date of your policy, from the effective option change date when you upgrade your policy, and from each person's cover start date when they're added after the policy's start date.

3 MONTH GENERAL WAITING PERIOD

We don't cover you during this period unless you claim for accidental events that occur after your cover start date.

12 MONTH PRE-EXISTING CONDITION WAITING PERIOD

We don't cover you during this period for investigations, medical procedures, surgeries or treatments related to any illness or medical condition that was diagnosed, or that you received advice or treatment for within **12 months** before your policy's start date.

LIFESTYLE BENEFITS

Our **Lifestyle Benefits** are complimentary and don't cost you a cent.



EXTRA HIGH SCHOOL LEARNING SUPPORT

Based on the **CAPS curriculum**, your **Gr.8 to Gr.12** high school child gets instant access to content that'll help them study, improve their knowledge and boost their marks. Check out our website to see what else this **Lifestyle Benefit** offers.



FUEL REWARDS

Fill up at any **SHELL** service station and get rewarded with **22 cents** per litre of diesel, and **15 cents** per litre of petrol. Subject to change without prior notice.

Visit our website at www.stratumbenefits.co.za to read more about our **LIFESTYLE BENEFITS** and how to register.

Our Gap Cover policy isn't a medical aid, doesn't provide similar cover as that of a medical aid, and can't be substituted for medical aid membership.

BENEFIT EXCLUSIONS

KEY BENEFITS SUBJECT TO THE OVERALL POLICY LIMIT (OPL)

1. ACCESS COVER

Need a medical procedure that your medical aid plan excludes from cover? We'll cover all your related healthcare and service providers' accounts if your medical procedure is listed as one of the medical events that our benefit covers.

WHAT OUR BENEFIT DOESN'T COVER

We don't cover coded lines on your healthcare or service providers' accounts:

- 1.1 if your medical aid paid it as an exception to the rule.
- 1.2 if your medical aid processed it against your self-payment gap. *(A self-payment gap applies when you've used the funds in your medical savings account and pay your day-to-day medical expenses from your own pocket, up to a specific amount.)*
- 1.3 if it's for medical procedures or treatments that your medical aid plan doesn't exclude from cover.
- 1.4 if it's for medical procedures or treatments that your medical aid plan excludes, but it's not the medical procedures or treatments that we cover.
- 1.5 at more than 20% of the approved claim amount if you claim in the first 10 months of cover from a benefit limit provided by your policy, for medical events related to:
 - 1.5.1 arthroscopic surgery;
 - 1.5.2 back or neck surgery;
 - 1.5.3 bunion surgery;
 - 1.5.4 cochlear implant, auditory brain implant and internal nerve stimulator surgery (including the procedure, device, processor and hearing aids);
 - 1.5.5 dental procedures for impacted teeth for children younger than 18;
 - 1.5.6 endoscopic procedures;
 - 1.5.7 functional nasal surgery;
 - 1.5.8 joint replacement surgery (including non-PMB joint replacements and internal prosthetic devices);
 - 1.5.9 knee or shoulder surgery;
 - 1.5.10 non-cancerous breast conditions (including breast reconstruction of a breast not affected by cancer);
 - 1.5.11 oesophageal reflux and hiatus hernia surgery;
 - 1.5.12 removal of varicose veins; or
 - 1.5.13 skin disorders (including benign growths or lipomas).

2. CASUALTY COVER

You're covered at the nearest registered medical facility when you need immediate medical treatment due to an accident.

Children who are 10 years or younger are also covered for after-hours treatment due to illness at a registered casualty facility.

WHAT OUR BENEFIT DOESN'T COVER

We don't cover coded lines on your healthcare or service providers' accounts:

- 2.1 if it's not related to an accident.
- 2.2 if it's not related to illness of your child dependant who's 10 years or younger.
- 2.3 that are related to an accident, but medical treatment wasn't provided within 24-hours from the time of the incident.
- 2.4 if it's for medication that wasn't administered during your casualty event, during a follow-up visit to a registered medical facility after an accidental event, medication that you take home, or that's prescribed to collect at a pharmacy.
- 2.5 if it's for external medical items that you didn't receive at the registered medical facility during your initial casualty visit.
- 2.6 if it's for follow-up visits that aren't related to accidental events.
- 2.7 if it's for follow-up visits at a registered medical facility that are related to an accident, but follow-up visits occurred after a hospital admission. *(When you're admitted to hospital after being treated at a registered medical facility, the hospital admission will be a new event, and return visits for follow-up treatment won't be assessed under Casualty Cover.)*
- 2.8 if it's for medical treatment due to illness provided to your child who's 10 years or younger, but treatment wasn't provided at a registered casualty facility.
- 2.9 if it's for medical treatment due to illness at a registered casualty facility for your child who's 10 years or younger, but your child didn't receive after-hours treatment. *(After-hours is Mondays to Fridays between 18:00pm and 07:00am and all-day Saturdays, Sundays and public holidays.)*
- 2.10 if it's for medical treatment due to illness provided to your child who's older than 10 years.
- 2.11 that you didn't pay from your own pocket, or that your medical aid didn't pay from your medical savings account.

BENEFIT NOT SUBJECT TO THE OVERALL POLICY LIMIT (OPL)

PAYOUT BENEFIT

3. ACCIDENTAL DISABILITY AND DEATH

We pay a benefit amount in the event of total and permanent disability or death due to an accident.

WHAT OUR BENEFIT DOESN'T COVER

We don't cover instances:

- 3.1 if total and permanent disability or death isn't due to an accident.
- 3.2 if it exceeds one claimable event per qualifying person in a benefit year.
- 3.3 if a death certificate or proof of disability isn't provided, where applicable.

GENERAL EXCLUSIONS

We don't cover healthcare or service providers' accounts related to any medical procedure, treatment, hospitalisation, illness, disease, loss, damage, death, bodily injury or liability for:

1. events that occurred when you weren't an insured person.
2. that occur during a policy waiting period, unless it's for accidental events.
3. events where your policy's overall policy limit or a benefit limit has been reached.
4. events where your policy doesn't provide the right benefit to claim from.
5. events that could be covered under more than one benefit provided by your policy, but because your initial medical event's been assessed and registered under a specific key benefit, continuation of treatment as a result of your initial medical event or events that follow your initial medical event, won't be assessed under another benefit.
6. claims that we've assessed as Prescribed Minimum Benefit (PMB) medical procedures that your medical aid reviews afterwards, and partly or fully pays according to the agreed payment arrangement your medical aid has with your healthcare or service provider.
7. prescription medication that you collect at a pharmacy or medication that's given to you to take home.
8. external prostheses, like artificial limbs.
9. external medical items, like crutches and birthing pools.
10. mechanical or computerised devices, like ventilators, unless your policy has a benefit that covers it.
11. co-payments that your healthcare providers ask you to pay to them directly.
(This is referred to as split-billing.)
12. obesity and bariatric surgery.
13. reconstructive cosmetic surgery.
14. a breast reconstruction if it's not the first breast reconstruction in your lifetime.
(A breast reconstruction can be an implant or removal of a breast implant.)
15. home nursing, admission to a step-down or sub-acute facility, like a frail care centre, rehabilitation facility and hospice.
16. costs related to medical reports.
17. claims where we've negotiated discounts with your healthcare or service providers and paid them in full.
18. information that you didn't tell us about that can affect the assessment or acceptance of risk.
19. events that are covered by more than one Gap Cover insurer.
20. transport charges and healthcare services that's provided to you while being transported in an emergency vehicle, vessel or aircraft.
21. deliberate criminal or fraudulent acts, or any illegal activity conducted by you or a member of your household which directly or indirectly results in loss, damage or injury.
22. attempted suicide or intentional self-injury.
23. deliberate exposure to exceptional danger unless you attempt to save a human life.
24. events where the use of drugs or alcohol is involved.
25. riots, wars, political acts, public disorder, terrorism, civil commotions, labour disturbances, strikes, lock-out or any attempt to such acts.
26. active military, police or police reservist activities while you are on active duty.
27. nuclear weapons material, ionising radiations or contamination by radioactivity from any nuclear fuel, nuclear waste or from the combustion of nuclear fuel that includes any self-sustaining process of nuclear fission.
28. events that are covered by legislation, like contractual liability and consequential loss.